

NEW ACCOUNT SETUP PROCESS

Our account setup process is online and easy to follow. We suggest you check gear availability and start the account setup process at least three business days before your planned rental.

<https://www.chatercamera.com/user/register>

As you go through the process you will be required to provide the following:

1. **Credit Card** - Visa, MasterCard, American Express. This will be charged when the rental is picked up.

2. **ID** - current government issued photo ID

3. **Social Media Links** - Facebook, Instagram, and/or Linked-in for individual or company. This helps us expedite the ID verification process.

4. **Insurance** - look to the top of your estimate for the total equipment replacement value of the rental package.

A) Certificate needs to be issued to "Chater Camera Inc" and we need to be named as loss payee & additionally insured.

B) Amount of coverage for rented equipment must be greater than the total replacement value shown on your estimate from us

C) Coverage must start no later than the day of your scheduled pickup. Coverage must extend at least 2 business days past your scheduled return date

D) The policy cannot have an exclusion of coverage for theft from an unattended/unlocked vehicle

5. **Vendor References** - Provide 3 vendor references that you or your company has an established direct relationship with. The quickest for us to verify are companies within the production industry; equipment rentals, stages/studios, post production services, etc.

NEW ACCOUNT SET UP - Max 4 Day Rental / \$5k Equipment Value

If you don't have insurance we have an option to temporarily hold the replacement value of the rented equipment on your credit card. The rental must be no longer than four days and the equipment value \$5k or less. When the equipment is returned, we release the hold and only charge you for the rental.

Many Thanks
Chater Camera